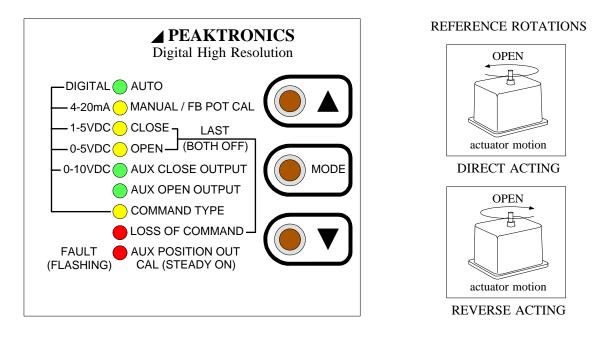
Quick Cal & Troubleshooting Guide

General

The MODE button selects a particular function, or mode, and the indicator for the selected mode turns on solid. Pushing the MODE button saves any new setting of the current mode before switching to the next mode. The adjust up (\blacktriangle) and adjust down (\bigtriangledown) buttons are used to make adjustments to current mode. For more details regarding calibration and features refer to the manual.



- 1. Use the mechanical override to move the actuator to a mid-stroke position to allow for safe electrical operation of the actuator while determining actuator rotation. If the actuator is outfitted with a local/remote station, select the remote mode. CAUTION! Incorrect actuator rotation can cause damage to the actuator and/or valve.
- 2. To test the actuator rotation, apply 3-phase power with earth ground and verify that the DHC-300 is in the "Manual Mode", and that the yellow "MANUAL/FB POT CAL" LED is illuminated. If not, <u>immediately</u> push the mode button as required until the LED is illuminated (actuator will stop rotation in this mode). The LED may be flashing (at different speeds) through the next several steps. This is expected and be will be explained.
- 3. Press the adjust up (▲) button to confirm that the actuator moves toward *open* as shown in "Direct Acting" above. If not, turn all power off, reverse L1 and L2 power connections, and retest for correct actuator rotation.
- 4. Use the adjust buttons (▲ and ▼) to move the actuator and verify that the limit switches are set past the desired open and closed valve positions, but not so far as to interfere with the mechanical end stops, if the actuator has this feature. Then move the actuator to mid stroke.
- 5. If LED is solid, proceed to step 7.
- 6. If LED is flashing, loosen the gear on the actuator shaft and rotate the potentiometer gear until the LED is no longer flashing, but on solid this indicates the center of the potentiometer's travel. Note that the LED will flash at a slower rate the farther away from the mid position it gets. Once the LED is on solid tighten the actuator shaft gear and ensure that the gear engagement is tight and properly meshed.

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- Push the MODE button until the "CLOSE" LED is lit solid. Use the adjust down (▼) button to drive the actuator completely closed so that the associated limit switch trips. Then tap the adjust up (▲) button to move the actuator just off the limit switch to the desired valve closed position.
- 8. Push the MODE button until the "OPEN" LED is lit solid. Use the adjust up (▲) button to drive the actuator completely open so that the associated limit switch trips. Then tap the other adjust button to move the actuator just off the limit switch to the desired valve open position.
- 9. If an OTR-100 option module is installed, follow **Auxiliary Open/Close Setup** (see below); otherwise continue to the next step.
- 10. Push the MODE button until the "COMMAND TYPE" LED is lit solid. Use the adjust buttons (▲ and ▼) to select appropriate input signal (4-20mA, 1-5VDC, 0-5VDC, 0-10VDC, or Digital). If 0-5VDC or 0-10VDC is selected, the LOSS OF COMMAND feature is not available, so proceed to step 12.
- 11. Push the MODE button until the "LOSS OF COMMAND" LED is lit solid; this sets the actuator to a predetermined position upon loss of command. Use the adjust buttons (▲ and ▼) to select appropriate position (OPEN, CLOSE, or LAST POSITION).
- 12. If an OTR-100 or OTX-100 option module is installed, follow **Auxiliary Position Output Mode Setup** (see below); otherwise continue to the next step.
- 13. Push the MODE button until the "AUTO" LED is lit solid. Your calibration is now <u>COMPLETE</u>. Connect the command signal wires to connector J2: terminal #4 (signal ground) and terminal #5 (mA input) **OR** terminal #6 (voltage input), depending on the application. If a signal input was already connected, the actuator should have moved to that position.

Auxiliary Open/Close Setup (for units with an OTR-100 option module only)

- 1. Push the MODE button until the "AUX CLOSE OUTPUT" LED is lit solid. Use the adjust buttons (▲ and ▼) to drive the actuator to the desired auxiliary close position.
- 2. Push the MODE button until the "AUX OPEN OUTPUT" LED is lit solid. Use the adjust buttons (▲ and ▼) to drive the actuator to the desired auxiliary open position.
- 3. Continue with Step 10 in the Quick Calibration Procedure (see above).

Auxiliary Position Output Mode Setup (for units with an OTR-100, OTX-100, or OTX-101 option module only)

- 1. Push the MODE button until the red "AUX POSITION OUT CAL" LED is lit solid **while** the "CLOSE" LED flashes. Note that the red LED flashes to indicate a "Fault" and turns on solid to indicate the "AUX POSITION OUT CAL" modes.
- 2. Use the adjust buttons (▲ and ▼) to set the desired output voltage or current (mA) on the option module output for the closed position.
- 3. Push the MODE button so the "AUX POSITION OUT CAL" LED remains solid while the "OPEN" LED flashes. Use the adjust buttons (▲ and ▼) to set the desired output voltage or current (mA) on the option module output for the open position.
- 4. Continue with Step 13 in the Quick Calibration Procedure (see above).

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PROBLEM	POSSIBLE CAUSES	REMEDIES
No response from unit (All lights are off.)	No power	Check power source.
	Excessive voltage applied to unit.	Replace unit.
	Blown or missing fuse	Replace with appropriate fuse; see "Specifications" in manual.
No response from unit, and no response from the adjust (▲ and ▼) or Mode buttons. (MANUAL / FB POT CAL light is lit solid.)	Jumper wire on J7 terminal block is missing.	Install jumper wire on J7 terminal block.
	Auto/Manual station is improperly wired.	Check wiring on Auto/Manual station; see "Override Mode" in manual.
Actuator rotates valve backwards.	Actuator or valve is mounted incorrectly on coupling.	Remount actuator as necessary.
	Actuator needs to be reverse acting.	Refer to "Close" and "Open" modes in manual.
Actuator does not respond to input signal. (FAULT indicator constantly flashes.)	No input signal connected when using 4-20mA, 1-5VDC, or Digital inputs.	Connect input signal and refer to "Loss of Command" in manual.
	Input signal polarity reversed.	Reverse input wires.
	Input signal wired to wrong terminal.	Check input signal wiring; refer to "Power/Signal J2" in manual.
	Feedback potentiometer or solid state driver are improperly wired.	Check wiring; refer to "Motor J1" and "Feedback Pot J6" in manual.
	Feedback potentiometer out of range.	Refer to "Manual/FB Pot Cal" in manual.
	Defective feedback potentiometer.	Replace feedback potentiometer.
	Defective motor brake (holds motor)	Repair or replace motor brake.
	Defective motor (not turning)	Repair or replace motor.
	Motor turns, but actuator output shaft is not moving.	Repair or replace actuator.
Actuator does not respond to input signal. (FAULT indicator is off.)	Closed and open positions are set to the same position.	Set closed and open settings; refer to "Close" and "Open" modes in manual.
FAULT indicator flashes after actuator reaches the fully closed or open position.	Closed or open limit switches set inside the operating range.	Adjust limit switch cams; refer to "Close" and "Open" modes in manual.
	Torque switches trip due to mechani- cal end stops set inside the operating range.	Adjust mechanical end stops; refer to "Close" and "Open" modes in manual.

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PROBLEM	POSSIBLE CAUSES	REMEDIES
AUX CLOSE OUTPUT or AUX OPEN OUTPUT indicators flash.	Actuator position is near closed or open.	If an OTR-100 option module is installed, set Aux Close and Aux Open positions; refer to "Aux Close Output" and "Aux Open Output" modes in manual.
		If an OTR-100 option module is not installed, no remedy is required.
Actuator operates erratically. (FAULT indicator flashes erratically.)	AC ripple induced on the command input signal.	Use equipment that isolates AC ripple from the command signal.
	Defective feedback potentiometer	Replace feedback potentiometer.
	Loose feedback potentiometer or loose feedback potentiometer gears	Tighten feedback potentiometer and/or potentiometer gears.
Actuator hunts for position.	Sloppy gear tooth engagement	Adjust feedback potentiometer gears for tight engagement.
	No motor brake or brake slipping	Install or repair motor brake.
	Unstable command input signal from PID control loop	Adjust PID parameters for stable command signal.
Actuator rotates "CW" when the adjust up (▲) button is pushed in the "Manual Mode".	Improperly phased power source	Ensure L1 and L2 are correctly connected to solid state driver.
	Control inputs miswired (if CLOSE light on solid state driver lights)	Reverse control input wires, OPEN and CLOSE, on solid state driver.
	M1 and M2 miswired (if OPEN light on solid state driver lights)	Reverse motor wires, M1 and M2, on solid state driver.
Actuator malfunctioning and indication of corrosion inside actuator housing.		Perform appropriate remedy, <u>then</u> replace unit:
	Exposure to water from conduit entrance	Install drip loop at conduit entrance.
	Exposure to water from unsealed actuator housing	Inspect and/or replace actuator housing gasket; use actuator with proper sealing.
	Exposure to moisture from condensate	Use heater and thermostat and/or desiccant packets.
	Corrosion from exposure to salts or acids	Use corrosion inhibitors and desiccant packets.